

Master Legal Agreement

Last Updated: April 8, 2026

This Master Legal Agreement ("Agreement") governs the relationship between **Authentic Love Connection** ("Company," "we," "us," or "our") and you ("Client," "User," or "you"). This Agreement combines our **Terms of Service**, **Privacy Policy**, **Legal Disclaimer**, and **Intellectual Property/Copyright Policy** into one document. By accessing our website (www.authenticloveconnection.com), purchasing our programs, or engaging in our coaching services, you agree to be bound by this Agreement.

SECTION 1: TERMS OF SERVICE

1.1 Acceptance of Terms

By using any part of our website, purchasing any product or service, or participating in any coaching/program experience, you confirm that you have read, understood, and agree to be bound by this Agreement. If you do not agree, do not use our website or services.

1.2 Mission and Scope of Services

Authentic Love Connection is a virtual relationship education company specializing in emotional intelligence-based dating for high-achieving midlife professionals. Our services include proprietary frameworks, group programs, community experiences, and coaching designed to assist individuals in mastering emotional regulation and developing **Relational Leadership™**.

1.3 Payment, Refunds, and Cancellation

- **Payment:** Fees for programs must be paid in full or via an approved payment plan prior to accessing materials or coaching sessions.
- **Refund Policy:** Due to the digital and proprietary nature of our frameworks, all sales are final once access to the program portal or coaching materials has been granted.
- **Chargebacks:** You agree to contact illalynn@authenticloveconnection.com to resolve any billing disputes before initiating a chargeback with your financial institution.

1.4 Termination Rights

The Company reserves the right to terminate or suspend your access to programs or coaching immediately, without refund, if you violate intellectual property rights, share materials or logins without permission, exhibit abusive behavior, or fail to comply with the terms of this Agreement. You may stop using our services at any time; however, refunds are not provided unless required by law or expressly agreed in writing.

1.5 Video Sessions (Secure Platforms; Client Environment; No Recording; Technical Issues)

Clients agree to participate in coaching via secure video platforms. It is the Client's responsibility to ensure a private, distraction-free environment and a stable internet connection. Recording of sessions by the Client is strictly prohibited without prior written consent. In the event of technical failure, we will attempt to reconnect or reschedule as per our policy.

1.6 Governing Law (California)

This Agreement is governed by the laws of the State of California, without regard to conflict-of-law principles.

SECTION 2: LEGAL DISCLAIMER (COACHING VS. THERAPY; NOT PROFESSIONAL ADVICE; NO GUARANTEES)

2.1 Coaching vs. Therapy Disclaimer (California Compliance)

Coaching is not Therapy. You acknowledge and agree that:

- **Not Professional Advice:** The services provided by Illa Lynn and the Company are for educational and informational purposes only. They do not constitute medical, psychological, legal, or financial advice.
- **No Doctor-Patient Relationship:** Coaching does not involve the diagnosis or treatment of mental disorders as defined by the American Psychiatric Association. Our services are not a substitute for counseling, psychotherapy, psychoanalysis, mental health care, or substance abuse treatment.
- **Personal Responsibility:** You are solely responsible for your own physical, mental, and emotional well-being, decisions, actions, and results arising out of the coaching relationship.
- **Emergency Disclaimer:** If you are experiencing a mental health emergency or suicidal ideation, you must contact emergency services or a licensed mental health professional immediately.

2.2 No Guarantees

We make no guarantees regarding specific romantic, dating, or relationship outcomes. Individual results depend on your participation, decisions, consistency, and external factors beyond our control.

SECTION 3: PRIVACY POLICY & DATA (INCLUDING AI TRANSPARENCY AND CALIFORNIA RIGHTS)

3.1 Data Collection

We collect information you provide (such as name, email, and payment-related details) to deliver services, administer your account, process transactions, and provide customer support. We may also collect technical data (such as device information, IP address, and browser data) and usage data when you visit our website.

3.2 Confidentiality for High-Achieving Clients

The Company recognizes that our clients are high-achieving professionals who value privacy.

- **Mutual Confidentiality:** Both parties agree to keep all session content and personal information strictly confidential, except where disclosure is required by law.
- **Records:** You acknowledge that coaching records are business records and do not constitute protected medical or “therapy” records.
- **Testimonials:** We will only use your name or likeness in marketing materials with your explicit written consent. We may share anonymized “wins” or results unless you opt-out in writing.

3.3 AI Usage & Transparency Disclosure

We may use artificial intelligence tools (for example, for session transcription, note organization, administrative support, or content operations) to enhance service delivery. All data processed via AI remains subject to our confidentiality standards and this Agreement.

3.4 Cookies and Tracking

Our website may use cookies and similar technologies to improve user experience, enable site functionality, and analyze traffic. You can control cookies through your browser settings, though disabling cookies may affect site features.

3.5 California Privacy Rights (CCPA/CPRA)

If you are a California resident, you may have rights (subject to legal limitations), including:

- the right to know what personal information we collect, use, and disclose;
- the right to request deletion of certain personal information;
- the right to correct inaccurate personal information; and
- the right to opt out of the sale or sharing of personal information, if applicable.

We do not sell client data to third parties. To exercise California privacy rights, submit a request to illalynn@authenticloveconnection.com.

SECTION 4: INTELLECTUAL PROPERTY & COPYRIGHT POLICY

All content provided by Authentic Love Connection is the protected intellectual property of Illa Lynn and/or the Company.

- **Proprietary Marks: Relational Leadership™** and all associated emotional intelligence-based dating frameworks are proprietary to the Company.
- **Copyrighted Materials:** All website text, course curriculum, workbooks, handouts, videos, graphics, and photography are copyrighted.

- **Limited License:** Upon purchase of a program, the Company grants you a single-user, non-transferable, revocable license for personal, non-commercial use only. You may not record sessions, redistribute materials, or use our proprietary frameworks to train others or for any commercial gain without express written consent.
 - **Media Rights:** Unauthorized downloading, scraping, or distribution of custom photography or branding from our platform is strictly prohibited.
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SECTION 5: LIMITATION OF LIABILITY

To the maximum extent permitted by California law, Authentic Love Connection and Illa Lynn shall not be liable for any indirect, incidental, or consequential damages. Our total liability for any claim arising out of this Agreement shall not exceed the total amount actually paid by you to the Company for the specific service in question.

SECTION 6: DISPUTE RESOLUTION (MEDIATION CLAUSE) AND GOVERNING LAW

6.1 Mediation First (California)

In the event of a dispute, the parties agree to attempt to resolve the matter through good-faith mediation in California prior to initiating any formal legal action.

6.2 Governing Law

This Agreement is governed by the laws of the State of California.

SECTION 7: CONTACT INFORMATION

For any legal inquiries, copyright permissions, or privacy requests, please contact:

Authentic Love Connection

Attn: Legal / Illa Lynn

Email: illalynn@authenticloveconnection.com

Website: www.authenticloveconnection.com